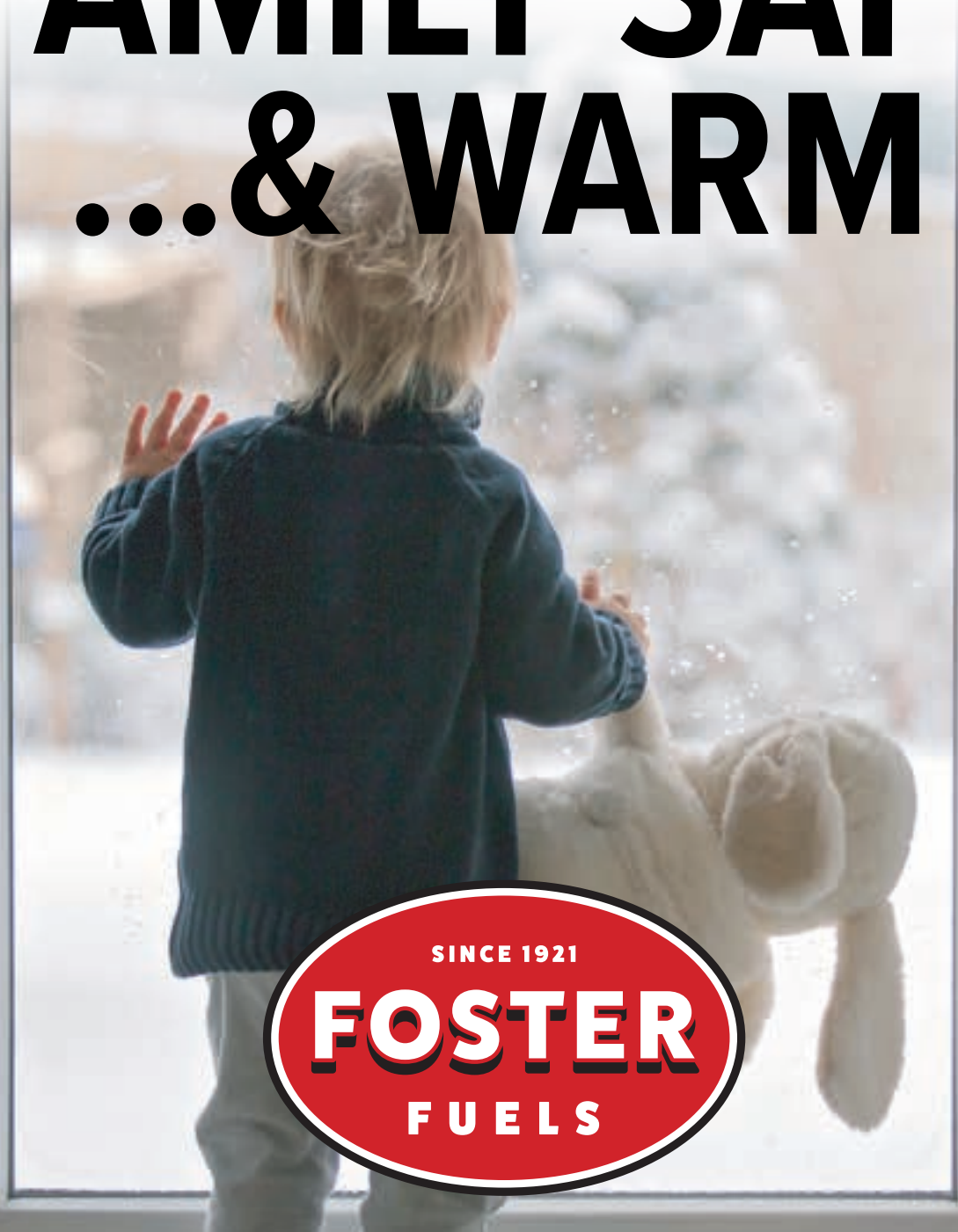


KEEPING YOUR FAMILY SAFE ...& WARM



2024 WINTER WEATHER GUIDE

FOSTERFUELS.COM | 800-344-6457

PREP YOUR HOME FOR WINTER WEATHER

Snow, sleet, freezing rain and ice are all a part of the winter season. Along with **power outages** and **dangerous travel conditions**, winter storms may make **access to fuel** and emergency services hard to get to. Follow these tips below for ways you can keep your family safe before, during and after a winter storm.

BEFORE | BE PREPARED FOR A WINTER STORM

- Make sure your propane tank is **marked properly by a flag, pole or stake** that is higher than the average snow-cover.
- **Go on AutoFill.** During and after a winter storm, roads leading to your home or farm might not be accessible for delivery. Make sure your tank has an adequate supply.
- Know how and **where to shut off the outdoor propane supply** and indoor propane appliances.
- **Make sure that you and your family know what propane smells like.** Propane has a strong, unpleasant smell like rotten eggs, a skunk's spray or a dead animal.
- Have a list of instructions on how to turn off electricity, propane, and water.
- Create an emergency preparedness plan and review it regularly.
- Install a carbon monoxide detector on every level of your home.

DURING | WHAT TO DO WHEN A WINTER STORM APPROACHES

- **Listen to your local authorities, television and radio stations** for instructions on appropriate action to take.
- **Be aware that snow and ice can create serious problems** for your home's propane system by freezing and cracking pipes, regulators, valves and other types of equipment.
- **Clear a path:** make sure to clear snow and ice away from all outdoor vents, chimneys and flues.
- **Clear snow and ice from around your propane tank.** If the pipes freeze and crack, gas can pool in the snow, causing it to become an ignition source, creating a potentially dangerous situation.

AFTER | WHAT TO DO AFTER A WINTER STORM

- After a storm, **use caution** in the area surrounding your home.
- **Check for downed power lines or any other safety hazards** on your property.
- **Never use outdoor appliances indoors** or in enclosed areas. This can result in CO poisoning or death. These include outdoor portable heaters, grills and portable generators.
- **Never store or place a propane cylinder indoors** or in an enclosed area.
- **Never use a gas oven or range-top burners to provide space heating.**
- **Do not, under any circumstances, try to modify or repair valves, regulators or other appliance parts.**
- If melting snow or ice floods any part of your home, **never turn on a light switch**, use any power source or inspect your household appliances while standing in water. This can result in electrocution.
- **Inspect chimneys, flue pipes and vent connectors** for damage, blockage or debris.
- **Inspect your propane appliances for water or other damage** if it is safe to do so. If the appliances have electric components and have been exposed to water, they can create a fire hazard.

If you suspect any of your propane appliances, equipment, or vehicles have been under water or they have been damaged, or you have turned off your gas supply:

- **Schedule a time with a Foster Fuels qualified service technician** to perform a complete inspection of your propane system. The technician can also perform a leak test on the system and re-light your pilot lights.
- **DO NOT use or operate appliances, equipment, or vehicles, or turn on the gas supply**, until your system has been inspected by a qualified service technician.